

Artificial Intelligence Software and Automation

Why workers stand to gain far more than they may lose >



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Job losses from artificial intelligence software seen as unlikely

As artificial intelligence software has grown in prominence in recent months, one fear has flowed beneath the surface of many discussions: **What will the technology's effect be on jobs?**

In some cases, AI applications are being designed to automate specific jobs, like that of customer service agents. More broadly, some commentators have suggested the technology could become general enough to perform most tasks currently being performed by workers, whether blue collar or white collar.

But Matt Gould, founder and chief strategy officer at Arria NLG, a software company that uses a flavor of AI to produce business reports in natural language, says we have nothing to fear from the coming artificially intelligent future. In this interview, he explains why workers stand to gain far more than they may lose as more and more enterprises adopt AI applications. [READ MORE >](#)

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